

Questions



Understand the kinds of questions to ask during a project.
Show how to use different questioning strategies.

From PMI Education Foundation: www.pmief.org

Purpose of Questions

- Motivate and engage curiosity and interests
- Determine knowledge and understanding
- Prompt observation
- Encourage reflection
- Promotes critical thinking & problem solving
- Encourage creativity
- Gather data



Categories of Questions

Justification = ask for reasons or evidence for an opinion

Information = ask for facts

Clarification = ask for explanation or specifics

Elaboration = ask for more details

Interpretation = ask for inferences based on facts.

From the Right Question Institute: <http://rightquestion.org>,
<http://fno.org/toolbox.html>,
<http://www.edutopia.org/blog/build-curiosity-questioning-strategies-kevin-washburn>

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QUESTION FORMULATION TECHNIQUE (QFT)

Step 1 - Think, Pair then Share

- Ask as many questions as you can
- Do not stop to discuss, judge or answer any questions
- Write down every question exactly as it was stated
- Change any statements into questions

STEP 2



- Categorize, label, top and group
 - find a common theme to organize the questions

In PM questions are used to gather data and then analyzed to make decisions.

PROJECT MANAGEMENT USES QUESTIONS

What is “Good” Business?

- Aligned with the strategic direction
- Maximizing the value of the change to your organization?
- Balance of projects, that is, legacy and forward looking
- Resources skilled and available to ***actually*** to do the required work
- Important to do the “***right***” projects as well as doing the projects “***right***”

Assessing Information

- PM is usually associated with introducing specific change into an environment after numerous other analysis and decisions had been made
- What are some of the situations that often result in the use of project management methodology

Situations that may Result in PM?

- A **CRISIS**
- A new business opportunity
- Perception that the organization is at a competitive disadvantage
- PM is often viewed as a “*Band-Aid*”
- Early successes (*low hanging fruit*)

Source: Janice Thomas, Athabasca University, 2001